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Coronavirus Disease 2019 (COVID-19)

For Guam as of March 31, 2020

**ALL INBOUND PASSENGERS TO GUAM
WILL SERVE A MANDATORY
QUARANTINE FOR 14 DAYS AT A
GOVERNMENT FACILITY.**

[Click here for the Guam Department of Public Health and Social Services Mandatory Quarantine Directive](#)

[JOINT INFORMATION CENTER \(JIC\) RELEASES](#)

- JIC Release No. 41 – Profiles of Earlier Confirmed Cases_ Commercial Testing of COVID-19 Available Now_ DPHSS Division Updates_ CDC Guidelines on Cleaning and Disinfecting Surfaces .docx
- JIC Release No. 40 – Department of Revenue and Taxation Services .pdf
- JIC Release No. 39 – Two Test Positive for COVID-19.pdf
- JIC Release No. 38 – GDOE Launches Distance Learning Website_ DPHSS COVID-19 Coloring Book Available Online.docx.pdf

- JIC Release No. 37 – Profiles of Earlier Confirmed Cases_ GDOE Expands Grab-N-Go Program_ DPHSS Updates.docx
- JIC Release No. 36 – One Tests Positive for COVID-19; Quarantine for all Incoming Passengers -2.pdf
- JIC Release No. 35 – Four Test Positive for COVID-19; Seven Patients Recover from COVID-19; Governor Leon Guerrero Signs Executive Order 2020-07; Presidential Disaster Declaration Approved.pdf.pdf
- JIC Release No. 34 – Four Test Positive for COVID-19; No Evictions for Public Housing Residents; AAFES Gas Express & Shopette Hours Adjusted.pdf
- JIC Release No. 33 – Eight Test Positive for COVID-19; GMH Nurses Test Negative for COVID-19 Governor Requests Presidential Disaster Declaration, Federal Aid.docx.pdf
- JIC Release No. 32 – GMHA Suspends Viewing of the Deceased; GBHWC Telehealth Counseling Services Available; DPHSS Division Updates.docx.pdf.pdf
- JIC Release No. 31 – Five Test Positive for COVID-19 .docx
- JIC Release No. 30 – 3 Test Positive for COVID-19; Guidance Relative to Executive Order 2020-06 .docx-2.pdf
- JIC Release No. 29 – Help Stop the Spread of Misinformation; DPHSS Updates on Home-Delivered Meals; GDOE Grab-N-Go School Meals.docx.pdf
- JIC Release No. 28 – 2 Positive Cases for COVID-19; COVID-19 Priority Testing Will Be Limited to Priority Groups -2.pdf
- JIC Release No. 27 – Help Slow the Spread_ COVID-19 Priority Testing_ DOL Seeks Federal Assistance for Unemployment
- JIC Release No. 26 – DPHSS Services_ Operation Challenges Delivery of Senior Meals; Information Unit of the Senior Services Branch Discontinued.pdf
- JIC Release No. 25 – SBA Disaster Loans Available; Tax Filing Date Extended; 2020 Census Misinformation; DPHSS Services.pdf
- JIC Release No. 24 – 12 Positive Cases for COVID-19.pdf.pdf
- JIC Release No. 23 – Further Evidence of Community Spread of COVID-19; Two Confirmed Cases Traced to Håfa Adai Bingo
- JIC Release No. 22 – Notices of Violation Issued for EO Non-Compliance; DPHSS Counseling Hotline Numbers Available.pdf
- JIC Release No. 21 – First COVID-19 Related Fatality on Guam .pdf
- JIC Release No. 20 – One Positive Case for COVID-19
- JIC Release No. 19 – Confirmed COVID-19 Cases Moved to Isolation Facility; Guam Receives Additional Test Kits .pdf
- JIC Release No. 18 – Two Positive Cases for COVID-19
- JIC Release No. 17 – Information Regarding GMHA Patient_ DPHSS Seeks Homes for Foster Children .docx (1)
- JIC Release No. 16 – GDOE “Grab-N-Go” School Meal Program to Launch Monday.docx
- JIC Release No. 15 – Four Positive Cases for COVID-19; Practice Social Distancing to Protect Yourself, Others.docx (1).pdf
- JIC Release No. 14 – 3 Test Positive for COVID-19_ Practice Social Distancing, Older Adults Most at Risk.docx-2.pdf
- JIC Release No. 13 Public Health Updates 2020 0318
- JIC Release No. 12 – Department of Revenue and Taxation Operations.docx (1).pdf
- JIC Release No. 11 – Travel Guidance and Quarantine Protocol in Accordance with Governor’s Executive Order.docx.pdf
- JIC Release No. 10_ Two New Cases Test Positive for COVID-19
- JIC Release No. 9 – DPHSS Continues to Provide Some Services; Update on Behavioral Health Services.docx.pdf
- JIC Release No. 8 – Price Gouging Law Enacted_ Curfew Law Enforcement
- JIC Release No. 7_ Twelve Individuals Test Negative for COVID-19
- JIC Release No. 6 – Unverified Messages Circulating_ DPHSS Medical Information Phone Lines Available .pdf
- JIC Release No. 5 -Executive Order Provides Guidance for COVID-19 Response_ What’s Open, What’s Closed (2)
- JIC Release No. 4_ Updated Information on Confirmed Cases_ School Closures (1).pdf
- JIC Release No. 3_ Three Individuals Confirmed Positive for COVID-19.pdf
- JIC Release No. 2 – GMHA Visitor Policy Changes; Mayors Council Suspends All Village Events.pdf
- JIC Release No. 1- Guam Public Health Laboratory Tests Three Individuals for COVID-19_ All Cleared for COVID-19.pdf

[EXECUTIVE ORDERS AND JOINT NEWS RELEASES](#)

- [Executive Order 2020-07 – RELATIVE TO ESTABLISHING A MORATORIUM ON EVICTIONS, CLARIFYING PRICE GOUGING PROHIBITIONS, AND PROVIDING FOR TELEPHONIC PARTICIPATION IN PUBLIC MEETINGS](#)
- [Executive Order 2020-06 – Relative to the Creation of COVID-19 CURE Action Team and Extension of Social Isolation Mandates](#)

- [Executive Order 2020-05](#) – Relative to Mandating Social Isolation, Lifting Restrictions on Health Care Licensure, and Clarifying Status of Non-Essential Government of Guam Operations
- [Executive Order 2020-04](#) – Relative to Responding to Confirmed Cases of Novel Coronavirus (COVID-19)
- [Executive Order 2020-03](#) – Relative to Declaring a State of Emergency to Respond to Novel Coronavirus (COVID-19)
- [DPHSS Guidance Memo. 2020-02](#) – March 28, 2020 – Additional Guidance Relative to Executive Order Nos. 2020-04, 05, 06, and 07
- March 13, 2020: Guam Public Health Laboratory Tests Four Surveillance Cases; All Cleared for COVID
- March 12, 2020: Guam Establishes Localized PUI Criteria; Two Tests Pending Analysis
- March 12, 2020: Two Surveillance Cases Negative for COVID-19; Two Others to be Tested
- March 11, 2020: No Confirmed Cases of COVID-19 While Influenza-Like Illnesses and Pneumonia Cases Have Decreased Since Late 2019
- March 10, 2020: Guam Public Health Laboratory Works to Validate Results of Newly Arrived COVID-19 Test Kits; No Suspect or Confirmed Cases.pdf
- March 8, 2020: Ferry Flights from China Monitored; More Health Screenings at Guam Airport
- March 5, 2020: Officials Track Events in the Region; United Airlines Guam Marathon Rescheduled
- March 4, 2020: No Confirmed Cases of COVID-19; Officials Continue to Monitor Events in the Region
- March 1, 2020: Increased Medical Screening for Outbound Passengers from South Korea to the United States; No Confirmed Cases of COVID-19
- February 29, 2020: Guam Communicable Disease Response Plan and Protocol Remains in Place; No Confirmed Cases of COVID-19
- February 28, 2020: U.S. Centers for Disease Control and Prevention Updates Evaluation Criteria
- February 27, 2020: Multi-Agency Efforts Continue to Prepare for COVID-19
- February 26, 2020: Coronavirus Guidance Regarding Student and Employee Travel and Visiting Schools
- February 26, 2020: Laboratory Testing Update by Guam Public Health Laboratory
- February 25, 2020: Officials Monitor Increased COVID-19 Cases in the Region.docx
- February 21, 2020: Guam Airport to Equip Facility with Thermal Scanners
- February 12, 2020: Guam Ready to Receive Test Kits
- February 7, 2020: Administration Denies Entry of Potentially-Infected Vessel
- February 7, 2020: DPHSS Continues to Follow Protocols in Place; CDC Diagnostic Test Kits Requested No Confirmed Cases
- February 5, 2020: DPHSS Addresses Recent Headlines on Rumors of Coronavirus on Guam
- February 3, 2020: Travel Ban Takes Effect
- January 30, 2020: Updates, Multi-agency Efforts, and Patient/Provider Information
- January 27, 2020: No Coronavirus Case in the Marianas; DPHSS to meet with stakeholders
- January 24, 2020: Novel Coronavirus (2019-nCov)
- January 19, 2020: Officials Monitor Outbreak of 2019 Novel Coronavirus in Wuhan, China; Low Threat to Guam

March 30, 2020

**PHYSICIANS' ALERT ON COMMERCIAL TESTING FOR COVID-19 AVAILABLE
THROUGH DIAGNOSTIC LABORATORY SERVICES (DLS)
via
DPHSS Health Professional Licensing Office (HPLO)**

Effective March 31, 2020, commercial testing will be available through Diagnostic Laboratory Services (DLS). Health care providers can now refer specimens from patients who do not meet the criteria for priority group testing directly to Diagnostic Laboratory Services (DLS).

COVID-19 testing is covered under MEDICARE, MEDICAID, and MIP. If you have mild illness and want to be tested, contact your health care provider.

**GUAM PUBLIC HEALTH LABORATORY (GPHL) COVID-19 Testing remains
limited to these Priority Groups:**

1. Hospitalized and Emergency Room patients *with* COVID-19 symptoms.
2. Patients scheduled for urgent surgery (*not* elective surgery).
3. People with chronic diseases at any age *and* COVID-19 symptoms (e.g., diabetes, cancer, COPD, asthma, ERSD, lupus, cancer, and others as determined by clinician).
4. Health care workers and first responders *with* COVID-19 symptoms.
5. Older people, pregnant women and very small infants *with* COVID-19 symptoms.
6. Indigent patients *with* COVID-19 symptoms lacking insurance.

Please swab priority patients and forward specimens to the GPHL accordingly.
Telephone contact no longer necessary unless you have additional questions (888-9276).

PREVENTION SAVES LIVES!

COVID-19: WHAT YOU NEED TO KNOW

What are the symptoms of COVID-19?



FEVER



**DIFFICULTY
BREATHING**



COUGH

How is COVID-19 spread?



Coughing & sneezing




Close personal contact, such as touching or shaking hands



Touching a contaminated object or surface & then touching your face

How can I protect myself and our community?

- GREET OTHERS WITH A SHAKA instead of a handshake, hug, or kiss 
- WASH YOUR HANDS OFTEN & after touching public surfaces
- WASH HANDS WITH SOAP & WATER FOR 20+ SECONDS or use hand sanitizer with over 60% alcohol
- AVOID TOUCHING YOUR FACE, especially with unwashed hands
- GET YOUR FLU SHOT

- IF YOU ARE SICK - STAY HOME & avoid contact with others
- CALL YOUR DOCTOR if you have symptoms & think you have been exposed to the virus
- COVER YOUR MOUTH & NOSE with a tissue or your sleeve when coughing or sneezing, & throw tissue in the trash
- AVOID GROUP SETTINGS AS MUCH AS POSSIBLE especially if you are age 60+ or have underlying health conditions

FOR MORE INFORMATION ABOUT COVID-19

COUNSELING HOTLINE
Mon-Fri, 8am-10pm
(671) 988-5375
(671) 683-8802
(671) 686-6032

MEDICAL HOTLINE
(medical inquiries only)
Mon-Fri, 6am-10pm
(671) 480-7859
(671) 480-6760
(671) 480-6763
(671) 480-7883
(671) 687-6170 ADA Line

**ALL OTHER QUESTIONS
JOINT INFORMATION CENTER**
Mon-Fri, 8am-5pm
(671) 478-0208
(671) 478-0209
(671) 478-0210

 dphss.guam.gov

 [Guam DPHSS](#)



Updated 3/24/2020

ENGLISH CHUUKESSE MARSHALLESE
TAGALOG ILOCANO KOREAN JAPANESE
TRADITIONAL CHINESE SIMPLIFIED CHINESE

STOP THE SPREAD: STAY HOME

STAY CONNECTED WHILE SOCIAL DISTANCING

Practice self-care

read a book, listen to music,
have a bath, meditate, bake

Foster family time

keep a routine, make art,
plan activities

Stay healthy

take media breaks, eat a proper meal,
do a free online fitness class

Maintain social connections

call a friend, video chat with
family, host a virtual party



www.dphss.guam.gov



Guam DPHSS

DPHSS 03/23/2020

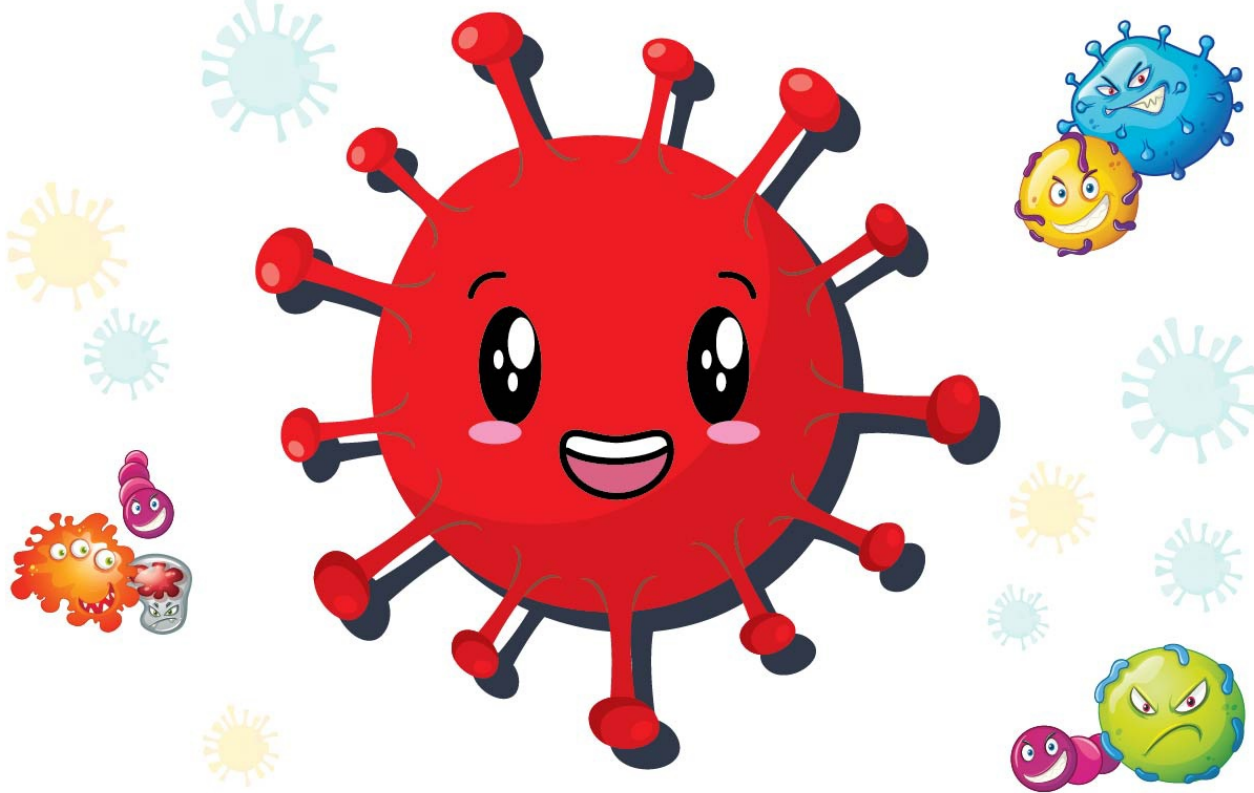
<http://dphss.guam.gov/2019-novel-coronavirus-2019-n-cov/>

PREVENTION SAVES LIVES!



HELLO!

*I am a VIRUS,
cousins with the Flu
and the Common Cold*



My name is Coronavirus

[Click to download - COVID-19 Kids Coloring Book](#)

PREVENTION SAVES LIVES!

TIPS

THAT CAN HELP PREVENT THE SPREAD OF ILLNESSES, INCLUDING CORONAVIRUS*



Stay home when you are sick.



Cover your mouth and nose with a tissue when you cough or sneeze, or cough or sneeze into your upper sleeve, not your hands. Throw your used tissue in the trash, and then wash your hands.



Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer.

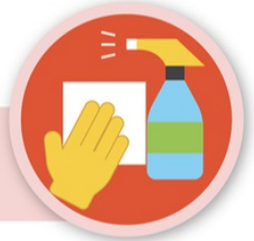


Avoid close contact with people who are sick.



Avoid touching your eyes, nose, and mouth with unwashed hands.

Clean and disinfect frequently touched objects and surfaces.



*Coronaviruses are a family of different viruses. Some can infect humans causing symptoms of the common cold and severe respiratory illness.

COVID-19 Character Educational Videos by Dr. Benjie Santiago, GDOE Teacher

At-Home Workouts with Dr. Benjie Santiago, Paradise Fitness Center Instructor

[Click here for more from Dr. Benjie Santiago, GDOE Teacher and Paradise Fitness Center Instructor!](#)

COVID-19 Guidelines on Guam

On March 14, 2020, Governor Lourdes A. Leon Guerrero declared a State of Emergency on Guam to respond to COVID-19. Here's what this means for Guam:

Work and School:

- Until March 30, 2020, all non-essential government of Guam offices are closed and the services they offer suspended. If you are essential personnel, you will be contacted by appropriate supervisors to report to work.
- All public and private schools on Guam (pre-K through 12th grade) are closed until March 30, 2020. Student absences connected to the transmission of COVID-19 will not be counted for truancy.
- Places of business with more than 50 people in attendance shall have no more than 50% occupancy and seat no more than 50% of capacity. This does not apply to businesses providing food or necessities (e.g., grocery and convenience stores), hospitals, pharmacies, or other medical offices/facilities. This Order is not intended to prohibit routine business gatherings held at the place of business.

Social Activities:

- Gatherings of 50 people or more in a single room or single space at the same time for social, spiritual, and recreational activities are prohibited. This includes, but is not limited to: community, civic, public, leisure, faith-based, or sporting events, parades, concerts, festivals, fiestas, conventions, fundraisers, and similar activities.
- Social distancing of at least 6 feet, frequent cleaning of all services, posting signs, and permitting/encouraging teleworking are all expected.
- Older residents with pre-existing medical conditions should limit excursions away from home of any type.

Travel:

- All travelers to Guam shall will be quarantined for 14 days upon arrival unless they possess a DPHSS certified document that proves they are not infected with COVID-19
- Guam residents and those with ties to the community will be permitted to self-quarantine at home if the home is deemed suitable. Otherwise, travelers will be transported to an approved quarantine site.
- EXCEPTION: ALL travelers from the Philippines who do not have a DPHSS-certified document will be transported to an approved quarantine site.
- Any and all costs associated with this quarantine and/or treatment will be the responsibility of the individual.

Please see Executive Order 2020-04 (attached above) for the specific guidelines issued by the Governor's office.

COVID-19: What You Should Know

- Fact Sheet
- [What the Public Should Do](#)
- Myth Busters and FAQs
- [Interim Guidance for Businesses and Employers \(non-healthcare settings\)](#)
- [Information on COVID-19 for Pregnant Women and Children.pdf](#)
- [Interim Guidance to Help Household Members Get Ready for COVID-19](#)
- [Interim Guidance for Administrators of US Childcare Programs and K-12 Schools to Plan, Prepare, and Respond to COVID-19](#)
- [Interim Guidance for Dialysis Facilities](#)
- [Strategies to Prevent the Spread of COVID-19 in Long-Term Care Facilities](#)
- [Official CDC Guidance on Global Travel on Cruise Ships](#)
- [People at Risk for Serious Illness from COVID-19](#)
- For all incoming travelers, including residents: Voluntary Self Quarantine Letter



Washing Hands Saves Lives

What Older Adults Need to Know

Elderly individuals and those with comorbidities (chronic diseases or other sicknesses) are most vulnerable to adverse health outcomes from COVID-19. Here is what you need to know to keep them safe.

The Basics

COVID-19 is a respiratory disease caused by a novel (new) coronavirus. Coronaviruses are a large family of viruses that are typically found in animals, but in some instances, can infect humans and spread by person-to-person transmission, which is happening with COVID-19. Both MERS and SARS were coronaviruses that originated in bats. COVID-19 originated in Wuhan, China and the vast majority of the confirmed cases across the world are located there. Patients testing positive for COVID-19 have also been identified in 28 other countries, including the Philippines, Japan, and United States. Severity of the disease ranges from mild, cold-like symptoms to death. Continue reading for more information.

Click
Here

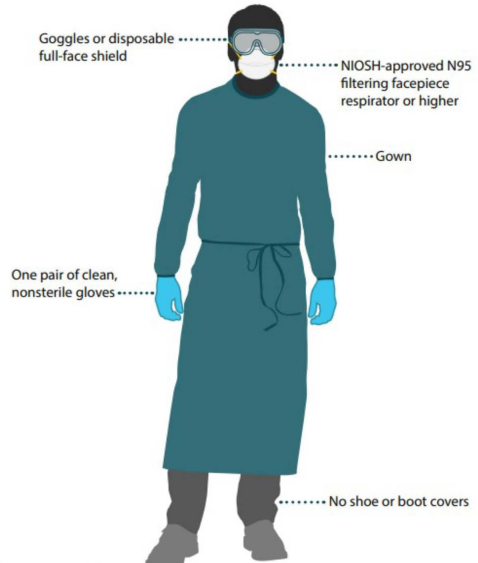


Personal Protective Equipment (PPE) for Healthcare Personnel

[More Information on
PPE](#)

Coronavirus Disease 2019 (COVID-19)
PERSONAL PROTECTIVE EQUIPMENT (PPE)
FOR HEALTH CARE PERSONNEL

Remember hand hygiene is always important. Clean hands before putting on, and after taking off, PPE.



Source: <https://www.cdc.gov/coronavirus/2019-ncov/hcp/respirator-use-faq.html>

For more information, contact: Department of Public Health and Social Services
Monday - Friday • 8 AM - 5 PM • (671) 735-7154 • Guam DPHSS • www.dphss.guam.gov

DPHSS COVID-19 (03/11/2020)



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Related Sites

[Medicare.gov](#)

[Flu.gov](#)

[CDC.gov](#)

[World Health Organization](#)

[Choose My Plate](#)

[STD/HIV Program – Prutehi Hao](#)

[National Diabetes Education Program](#)

[SMP Resource](#)

[Protect Your Baby from Whooping Cough](#)



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GOVERNMENT OF GUAM

